



Webinar series

Neurodiversity: Understanding masking in the workplace

Time: 12:30pm
(approx. 30mins)

Date: Weds 7th October

[Event page](#)

[Webinar joining link](#)

This webinar will cover:

- Understanding what masking is and how it can present in the workplace.
- The impact masking can have on wellbeing.
- How managers and colleagues can provide support.
- Practical strategies to support yourself.

Webinar series

FAQs and troubleshooting

The meeting joining link isn't working

On a PC or laptop, try copy and pasting the below URL into a web browser:

```
https://teams.microsoft.com/l/meetup-join/19%3ameeting_
Y2NjMDNlMGQyTdlMi00ZGE4LTg1ZWQzM2JiN2QzNjRIODYy%40thread.v2/0?context=%7b%22Tid%22%
3a%22fae63211-c6aa-403f-80e6-da1bd3b59122%22%2c%22Oid%22%3a%22b097db04-3c1a-4760-adb0-
fe4d232397e1%22%7d
```

How do I join using a PC or laptop?

To join the call using a PC or laptop you can use either the Microsoft Teams program, or connect from a web browser, by clicking the meeting link.

I'm having trouble joining on a mobile device

If you are joining from a mobile phone or tablet you will need to download the Microsoft Teams app, as these types of calls are not supported by mobile phone web browsers.

Why am I getting the error message "External participants are not permitted to join before the event begins. Please join after the event has started"?

If you join early before the start time and see this message, try joining again at the start time of the webinar. If you see this message after the webinar has started, try closing the call and rejoining using the meeting link.

Where can I access further guidance on joining these calls?

Microsoft include some guidance on joining these types of Town Hall calls here:

<https://support.microsoft.com/en-gb/office/get-started-with-town-hall-in-microsoft-teams-33baf0c6-0283-4c15-9617-3013e8d4804f>

If you are still having trouble, you can reach out to wpwadmin@optimahealth.co.uk where we will try to assist you further.